



PRESTIGE POOLS & SPAS



When Prestige Pools Opens Your Inground Swimming Pool

- Water levels should be raised or lowered to preferred operational levels (mid-skimmer).
- If you've purchased a pool opening with a cover removal, the cover should be free of all foreign material or the debris will fall into the pool upon removal. Prestige Pools & Spas is not responsible for any debris that falls into the pool nor the removal any debris.
- Once the cover has been removed it will be left out in the yard to dry thoroughly. Never fold and store a cover that is wet: It'll become moldy and can deteriorate prematurely.
- Never drag your cover. Doing so may cause your cover to rip or otherwise fail prematurely. If you have a safety cover the springs shouldn't touch the ground: They can mar your deck coatings or produce a jagged edge that may harm your cover.
- The container for all of your summer items relevant to opening your pool (return jets, filter lids and plugs, etc) should be out and readily available for the pool opening team. Ladders and handrails should be left readily available also.
- Prestige Pools and Spas will apply a pool opening kit- complete with a shock treatment- to give the customer a 24 hour buffer while the water circulates. Additional shock** may be necessary based on the waters' clarity. Vacuum any debris to waste. After 24 hours, the customer should have their water analyzed to determine the next step in the process of balancing water chemistry.

When Prestige Pools Closes Your Inground Swimming Pool

- Prior to our arrival date, have your water level at the proper winterization level as directed by our Service Department. For first time safety cover installation DO NOT LOWER WATER LEVEL. This service will be provided for you.
- Place your opening and closing containers in the pool area with the appropriate supplies inside. For first time pool closings on new pools, you will not yet have these supplies but will need to provide a container for safe keeping.
- The pools' complexion prior to the closing is as clean as it will be upon your opening.
- pH and Alkalinity levels are critical to winter water chemistry, whereas salt levels aren't.
- After closing and cover installation, raise the water level to a few inches below the skimmer unless directed otherwise.

****Extra services such as pool and salt cell cleaning or additional shock are available upon request and will be priced accordingly. Contact our Service Department for pricing upon scheduling your pool opening/closing.**

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